

Attn: Chief of Staff; News Editor; News Producer

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**For immediate release**

## Media Release

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### **Boil water alert lifted for Rosny and Montagu Bay but new alert issued for Sorell**

Southern Water has advised that the boil water alert for residents of the Hobart suburbs of Rosny and Montagu Bay has been lifted after laboratory testing confirmed the water quality was restored but a new alert has been issued for the township of Sorell after weekend testing revealed the quality of the water supply there had fallen below acceptable standards.

Executive Manager Service Delivery, Mr Ian Dunbabin, said Southern Water was working to resolve the latest water quality issues. He said the Department of Health and Human Services had been advised and a boil water alert had been put in place as a precaution.

Mr Dunbabin said. "We have increased the level of disinfection used in this supply and we're also flushing the mains throughout the township. This combined action will get the supply back to its normal high quality as quickly as possible."

In the meantime, residents of Sorell are advised to boil water for at least one minute and allow it to cool before using it for drinking, food preparation, cleaning teeth, washing uncooked food such as salads or seafood, or making ice cubes.

Mr Dunbabin said further testing of the Sorell water supply would be carried out tomorrow and residents would be advised as soon as the boil water alert can be lifted.

"We were pleased that problems affecting the water supply to Rosny and Montagu Bay residents were resolved within 48 hours and we're confident the problems affecting the Sorell supply will also be solved quickly," he said.

"We do apologise to customers for the inconvenience but we believe it is better to put a boil water alert in place as a precautionary measure to minimise the risk to families."

**Media Contact:** For further information please contact Southern Water's media contact, **Sophie Shelswell-White** on **0413 264 417**.