

CUSTOMER DETAILS

 Applicant Name

 Contact Number Mobile

 Postal address STREET

 SUBURB POSTCODE

 No of Standpipes Requested 20mm 35mm 65mm

NOTE: There will be a monthly service Charge for EACH metered standpipe from the time of hire until return, even if the metered standpipe is not in use. You will also be liable for consumption charges based upon the amount of water used.

 Proposed Use of Water*

* If potable water is to be transported to premises where the water is likely to be used for human consumption, the Customer shall be responsible for maintaining the potable water standard for any water sold by the Customer as potable water. The water carrier shall possess a letter of approval issued by Council EHO pursuant to the Public Health Act Drinking Water Quality Guidelines - Appendix B for each vehicle, tank and associated equipment so used.

VEHICLE DETAILS

Vehicle Registration	Make/Model	Tank Volumes KL	Backflow device fitted Y/N (AS3500 Compliant)	Overhead filler-pipe (air gap) fitted Y/N
NOTE: Any vehicle filling from fire hydrants must be fitted with and using AT ALL TIMES at least one of the above devices				

ACKNOWLEDGEMENT

I, _____ acknowledge I have read and understand the terms and conditions on the following page and agree to operate at all times in accordance with them.

 Signature
 /

 Print full name

TERMS AND CONDITIONS

1. Permit holders (You) are permitted access to hydrants nominated by Southern Water for the purpose of drawing water using approved metered standpipes in accordance with the terms and conditions of this permit. Your permit is valid for three years from the date of issue by Southern Water of a permit registration number.
2. You must ensure that any employee or person acting on your behalf in accessing Southern Water's hydrants understands these terms and conditions.
3. You must not use standpipes in a manner which results in a waste of water. You must advise Southern Water immediately of any inability to remove a standpipe or to stop the flow of water. Standpipes should not be used on recycled water hydrants.
4. Your permit and Stand Pipe is not transferable and you will only be issued with one permit.
5. You must pay hire service charges to Southern Water at the rates as amended from time to time, and within the number of days specified on Southern Water's account.
6. You must pay Southern Water a water usage charge in accordance with the rate determined and amended from time to time by Southern Water, within the number of days specified on Southern Water's account.
7. You are responsible for payment of all charges to Southern Water regardless of the end use of the water or your arrangements with other parties.
8. You must provide an actual meter reading to Southern Water for all standpipes by the end of each month or such other dates as nominated by Southern Water.
9. A logbook or logsheet will be provided to you on which you must record details at the conclusion of each individual use. You must safely retain and provide that logbook to Southern Water for inspection upon request. Where issued, you must contact Southern Water to obtain a replacement logbook prior to completing a logbook.
10. Southern Water reserves the right to average or estimate water usage and suspend or terminate your permit where you fail to provide a meter reading in accordance with condition 8 or where the standpipe is allegedly lost, stolen, damaged or defective, or the metered standpipe fails for any other reason to register a correct reading.
11. You must not damage, remove or tamper with the water meter, backflow prevention device or strainer component of a metered standpipe.
12. You or any operators of an approved standpipe must ensure that the metered standpipe is operating correctly at all times and accurately measuring the water drawn.
13. Southern Water may require you to test exchange or re-calibrate the standpipe meter to ensure accuracy and you must do so within a reasonable period of that request.
14. You must report to Southern Water immediately, any metered standpipe or logbook that is stolen, lost or damaged.
15. Only metered standpipes issued by Southern Water are to be used to withdraw water from Southern Waters Hydrants.
16. You may not connect a non-approved standpipe to Southern Water hydrants. Use of Non-approved standpipes will be treated as an offence under section 56 ZH of the Act.
17. A copy of the approval permit should be carried in each vehicle so authorised and presented on request to a Southern Water representative.
18. where requested, you must prominently display any sign, notice or sticker supplied by Southern Water on your vehicles.
19. You indemnify Southern Water against any damage to its hydrants, water mains or associated installations arising out of your or your servants or agents use of any standpipe on Southern Water's hydrants. Southern Water will repair such damage, at your cost.
20. NO PUMPING OF WATER -The Customer shall not pump water from Southern Waters Mains. All and any water taken by the Customer must be taken by means of gravitational flows feeding from Southern Water's water supply system.
21. POTABLE WATER and RESALE
Southern Water undertakes that any water supplied via hydrants shall be of a potable water standard, unless the customer is notified otherwise. The Customer shall be responsible for maintaining the potable water standard for any water on-sold by the Customer as potable water. The water carrier shall be responsible for obtaining all necessary approvals from local Councils for undertaking a water selling service pursuant to the Public Health Act Drinking Water Quality Guidelines, for each vehicle, tank and equipment so used. Notwithstanding the provisions of this clause, the Customer acknowledges that chlorine present in the treated water may react with common rainwater tank contaminants to cause unusual tastes and/or odour to be present in the water and the Customer shall advise its customer of this possibility.
22. You are required to maintain systems and procedures to prevent backflow in accordance with the requirements as set out in the AS3500 Part 1, Section 4
23. You, and any employee or person acting on your behalf, must comply with all laws when using a standpipe and you accept full responsibility for any damage to person or property as a consequence of such use.
24. You acknowledge
 - a. Your responsibility for control of the place of work, namely the area where the hydrant (including the standpipe) is accessed.
 - b. That improper use of the standpipe may give rise to a risk to the safety of persons in or near to the Place of Work.
 - c. That anyone you allow to use the standpipe will be made aware of the proper procedures to use the standpipe or if that User is not aware, that the User will not attempt to connect the standpipe to a hydrant without first making themselves aware of the proper procedures for the use of the standpipe.
 - d. That prior to connecting the standpipe to a hydrant, you or your authorised employee will:
 - Inspect the standpipe for any visible sign of defect before use.
 - Undertake an assessment of the potential risks associated with the use of the standpipe.
 - Put in place procedures to effectively manage the potential risks including observation of the standpipe whilst in operation and the protection of any person or thing that may sustain injury, damage or loss from the standpipe.
25. You must notify Southern Water of any changes to the details provided on your application.
26. Southern Water reserves the right to amend or vary these terms and conditions and will notify you in writing at least 1 month prior to any changes taking effect.
27. Southern Water reserves the right to withdraw, rescind or suspend a permit at any time without notice and you release Southern Water from any loss or inconvenience resulting from such withdrawal.
28. A permit may be revoked or suspended should you or your servants or agents provide false or misleading information to Southern Water, refuse to hand over the metered standpipe at the request of Southern Water or breach any of these terms and conditions.

You should make yourself aware of the relevant sections of the Water And Sewer Industry Act that impact on your operations.

Southern Water reserves the right to apply penalties for any removal of water from Hydrants other than in accordance with these conditions.